### Frequently Asked Questions

#### What is the process for becoming a volunteer for Monsters of the Sea?

We ask all volunteers to complete an application form, with references that we can contact. There will be two recruitment events and we would ask that you come along to one so that we can get to know you. It is up to you if you would like to apply before or after the recruitment event.

### I am unable to come to a recruitment day, can I still volunteer?

Please get in touch with our Volunteer Coordinator Charlotte, and she can arrange to meet with you when convenient to sit down and have a chat about our exciting plans.

### Can you help me with applying?

Please contact us if you need any help with applying, or would like the application form in a different format.

#### What jobs will I be doing?

We have 4 roles available for the exhibition, please have a read of the role description which will tell you more about what you can be involved in. Some people may want to do different roles on different days, it is up to you!

### Am I able to sit down for my volunteering?

This role will require the volunteer to be on their feet during busy periods to assist customers, but seating will be available for quieter periods. If you have any queries about specific adjustments to support you, please do get in contact for a chat.

## Am I able to park at the Cathedral?

Parking is permitted in the precincts only while actively on duty as a volunteer, however there is no guaranteed right to parking. You will be able to apply for a parking permit when you have your induction.

### Will I have to dress smart or wear a uniform?

Everything you need will be given to you, we ask that you dress "smart casually". Please ensure whatever you wear couldn't be considered as offensive by anyone. An ID badge will also be provided. Our 900 year old building can sometimes be a bit drafty though!

# What training will I be given?

We will have an induction session in July which will teach you about the roles, help you find your way around the Cathedral and learn about the exhibition itself. We are looking for enthusiastic and engaging people, and all the training on the exhibition itself will be given to you so you don't need to be an expert on our monsters. All Cathedral volunteers are provided with safeguarding awareness training.

## Do I need to be a Christian?

Not at all. We welcome all at the Cathedral and are committed to be inclusive.

### <u>Do I need any specific skills to volunteer?</u>

We just ask that you're passionate about engaging with people and so there is no prior experience needed!

## How much time do I need to commit?

We ask for around 1 half day shift a week, although understand that people may have holidays etc planned so we are happy to be flexible and work with you. You will be able to self-allocate your shifts on our online rota platform.

## How old do I need to be to volunteer?

The minimum age for volunteering is 16, and there is a separate application form for those between 16-18 years old. We will support you and make sure you feel comfortable with what you are doing.

### Do I get any expenses paid?

Travel expenses are paid at the discretion of the Volunteer Coordinator. We do not wish for expenses incurred to be a barrier for those wishing to volunteer with us. Please make the volunteer coordinator aware if you wish to claim expenses for travel on public transport, which will be considered with discretion.

### I have a disability; can I still volunteer?

Peterborough Cathedral is committed to being an inclusive employer. Please let us know of any adjustments required so that we can support you.

### Are you able to offer me a reference if I volunteer?

References can be provided by the Volunteer Coordinator when the exhibition has ended. We are happy to provide evidence for UCAS applications etc too.

If you have a question that hasn't been answered here, please come along to one of our recruitment events to find out more or get in touch with us to talk.